

Incident Form

Issue Name: _____

Description

Issue Date: _____ dd / mm / yyyy Guest Name: _____

Employee: _____

Category

- ☐ Medical Incident - Procedural
- ☐ Others
- ☐ Medical Incidents - Customer Journey
- ☐ Medical Incidents - Treatment Outcomes
- ☐ Vasovagal - Sustained Injury

Sub Category: Medical Incident Procedural

- ☐ Missed Cannulation Attempts - No IV treatment sale
- ☐ Missed Cannulation Attempts - Completed IV treatment sale
- ☐ Post procedural complications
- ☐ Vasovagal event - no injury
- ☐ Vasovagal event - sustained injury

Sub Category: Medical Incidents - Customer Journey

- ☐ Patient Journey Incident - Other ☐ Patient Journey Incident - Ineligibility

Sub Category: Medical Incidents - Treatment Outcomes

- ☐ Treatment Incident - Fluid Retention/Oedema ☐ Treatment Incident - Hypersensitivity reaction
- ☐ Treatment Incident - Hypoglycaemia

Source (Only for procedural related incidents)

- ☐ Post procedural site bruising
- ☐ Post procedural site erythema and redness
- ☐ Post procedural site swelling
- ☐ Procedure associated vasovagal event - no injury
- ☐ Procedure associated vasovagal event - sustained injury

Treatment (Non procedural related incidents)

- ☐ LWOT or Patient not present
- ☐ Ineligibility all services
- ☐ Ineligibility - Restricted services
- ☐ Hypersensitivity - Allergic reaction / rash
- ☐ Hypesensitivity - Bronchospasm
- ☐ Anapylaxis

Created By: _____

Priority

- ☐ Low ☐ Medium ☐ High

Status

- ☐ Open ☐ Resolved ☐ Deferred

Owner

- ☐ Adam Jameson
- ☐ Aysha Begum
- ☐ Cheryl Lomax
- ☐ Clarissa Mendes
- ☐ Deejay Aridegbe
- ☐ Dr Pascale Ricci
- ☐ Dr Shaan Patel
- ☐ Emma Sharp
- ☐ Ewa Mizerska
- ☐ Bianca Alfaro
- ☐ Hannah Obanero
- ☐ Jade Burney
- ☐ Kristin Brown
- ☐ Laura Okoye
- ☐ Lauren Shah
- ☐ Magda Robinson
- ☐ McKenna Gren
- ☐ Megan Shaw
- ☐ Merve Hazar
- ☐ Ola Shotayo
- ☐ Ruvimbo Dzimwasha
- ☐ Shelley Morrall
- ☐ Simone Neil
- ☐ Sophie Davies

Add Note